

CONTRACT AMENDMENT

CITY OF TUCSON BUSINESS SERVICES DEPARTMENT
255 W. ALAMEDA, 6TH FLOOR, TUCSON, AZ 85701
P.O. BOX 27210, TUCSON, AZ 85726
PHONE: (520) 837-4128
CASEY.ADAMS@TUCSONAZ.GOV
ISSUE DATE: 5/12/2026

CONTRACT # 250053-02
CONTRACT AMENDMENT NUMBER: TWO (2)
PAGE 1 of 1
CA
CONTRACT OFFICER: CASEY ADAMS

Housing Program Employment Verification and Background Check Services

THIS CONTRACT IS AMENDED AS FOLLOWS:

ITEM ONE (1): CONTRACT RENEWAL

Pursuant to Contract No. 250053-02, Housing Program Employment Verification and Background Check Services, Special Terms and Conditions, H. 5, Term and Renewal, the City of Tucson is hereby exercising its option to renew the contract for an additional one-year period from November 7, 2026 through November 6, 2027.

ITEM TWO (2): PRICE ADJUSTMENT

In accordance with Contract Special Terms and Conditions, Section H.3, "Price Adjustment", the City hereby accepts the revised proposed price adjustment attached to this addendum in Attachment A.

END OF AMENDED ITEMS

ALL OTHER PROVISIONS OF THE CONTRACT SHALL REMAIN IN THEIR ENTIRETY.

CONTRACTOR: ONLINE Information Services, Inc.

CONTRACTOR HEREBY ACKNOWLEDGES RECEIPT OF
AND UNDERSTANDING OF THE ABOVE AMENDMENT

 5/12/2026
Signature of person authorized to sign Date

J.W. BLAIN, PRESIDENT
Name and Title (typed or printed legibly)

ONLINE Information Services, Inc.
Company Name

685 W. FIRE TOWER RD
Address

JW@onlineis.com
Email Address

WINTERVILLE NC 28590
City State Zip

Contact information for Sales/Account
Representative for daily business operations:

JESSICA THOMAS Sales Manager
Name and Title (typed or printed legibly)

(252) 757-2149
Phone Number

JThomas@onlineis.com
Email Address

CITY OF TUCSON:

THE ABOVE REFERENCED CONTRACT AMENDMENT

IS HEREBY EXECUTED THIS 13th DAY
OF May, 2026, AT TUCSON,
ARIZONA.

Dan Longanecker for
Director of Business Services and not personally

ONLINE Charges to Subscriber

Please denote beside each product what level user should have access. Please note that if Administrator (Admin) level is assigned, Supervisors (Super) and Users (User) will not have access to those products. And likewise, if a Supervisor level is assigned Users will not have access to those products. If you desire for all individuals at your organization to have access to a product please set the Access Level for that product to User.

TENANT SCREENING AND BACKGROUND CHECK SERVICES

ONLINE Rental Exchange Products	Price
Application Fee - Only charged on new Subscribers or if Subscriber changes office locations	\$145.00
ONLINE Rental Exchange Report Identity Verification, Credit Score, Credit Report, Exchange Hits	\$4.95

Criminal Reports	Price
Comprehensive Criminal Report Comprehensive Description: SSN trace to retrieve address history of the applicant for the last 7 years. This product is court fee inclusive. Criminal record search includes all United States Counties Sex offender, all U.S. county Department of Corrections, except for 10 counties in New York. Additionally, it covers 100% of counties nationally based on 7 year address history, except Kentucky and 10 counties in New York.	\$21.95
Enhanced Criminal Report Enhanced Description: SSN trace to retrieve address history of the applicant for the last 7 years. This product is court fee inclusive. Criminal record search includes all United States Counties Sex offender, all U.S. county Department of Corrections, except for 10 counties in New York. Additionally, it covers 90% of counties nationally based on 7 year address history.	\$15.95

Eviction Reports	Price
National Eviction Search SSN trace to retrieve address history of the applicant for the last 7 years. Includes forceable detainers, civil filings and monetary judgements associated.	\$4.50

Tenant Screening Verification of Income and Employment Reports	Price
XPN SSV Verification of Income Experian Verify SSV verification of income includes social services verification, looks for payroll records reported within the last 6 months. The charge for this report is a single report charge, regardless of number of employers returned in the report.	\$29.00
TWN SSV Verification of Income (3 Mo) The Work Number SSV verification of income includes Social Services Verification, looks for payroll records reported within the last 3 months. This charge is for the first employer record returned. Each additional employer returned will be billed at the TWN SSV Additional Employer rate listed.	\$46.00
TWN SSV Verification of Income (6 Mo) The Work Number SSV version of verification of income includes Social Services Verification, looks for payroll records reported within the last 6 months. This charge is for the first employer record returned. Each additional employer returned will be billed at the TWN SSV Additional Employer rate listed.	\$46.00
TWN SSV Verification of Income (12 Mo) The Work Number SSV version of verification of income includes Social Services Verification, looks for payroll records reported within the last 12 months. This charge is for the first employer record returned. Each additional employer returned will be billed at the TWN SSV Additional Employer rate listed.	\$46.00
TWN SSV Verification of Income All The Work Number SSV version of verification of income includes Social Services Verification, looks for all payroll records no matter how old. This charge is for the first employer record returned. Each additional employer returned will be billed at the TWN SSV Additional Employer rate listed.	\$46.00
TWN SSV Additional Employer This the TWN SSV per additional employer returned charge. Each additional employer returned will be billed at the TWN SSV Additional Employer rate listed.	\$44.00
TWN Gold Select	\$19.95

The Work Number Gold Select verification of income verifies applicant's employment and income information with full lookback timeframe. The charge for this report is a single report charge, regardless of number of employers returned in the report.

Tenant Screening Verification of Income and Employment Report: Waterfall

- i. Subscriber requests ONLINE setup the verification of income service to automatically waterfall between products: Yes

If this is set to "No" all products selected above will be available to pull individually. If this is set to "Yes", once a request is submitted, the first option is requested, if no records return, then the second option automatically is requested. The same automated process follows through each option selected, if no records return after each request.

First Option:

Second Option:

Third Option:

Fourth Option:

Fifth Option:

- ii. Subscriber understands that if no record(s) return/no hit, then there is no charge.
 iii. Subscriber agrees that there will be a single report charge for the Experian Verify Product when any records are returned.
 iv. Subscriber agrees that there will be a charge for each employer returned in the TWN SSV report. The first employer will be billed at the Initial record price. Each additional employer will be billed at the TWN Additional Employer rate.

UTILITY SERVICE APPLICANT SCREENING

Consumer Reports	Price
Monthly Access Fee	\$150.00
ONLINE Utility Exchange Report ONLINE Utility Exchange Report (Includes Identity Verification, Deposit Decision, and Utility Exchange Hits)	\$2.50
Regulatory Compliance Recovery Fee Charged per transaction	\$0.18
Enhanced Identity Verification Only Report Includes consumer fraud alerts and frozen and locked credit file notifications.	\$1.00
One Time Pass Code One time pass code sent to applicant's phone.	\$0.50
Document Verification	\$3.50

ONLINE has the capability to verify passports, drivers license, and other international identity documents to include biometric live picture compare. Charge is per verified document.	
Consumer Knowledge Based Questions Provides up to five questions for the consumer to answer to verify identity.	\$1.50
Adverse Action/Score Disclosure Letter Service (Per Letter Plus Actual Postage)	\$0.35
Credit Bureau Redundancy Service Provides access to an alternate credit bureau in order to prevent any bureau outages. Monthly Service Fee.	\$200.00

Commercial Screening Reports	Price
Business Verification Report Business Verification Report verifies Secretary of State filings and status as well as EIN against IRS records.	\$5.50
Business Intelli-score Report	\$24.00
Business Premier Profile Report (FSR/IS) Premier Business Report includes Financial Stability Risk and Intelli-score Plus	\$52.00
Business Profile Report	\$42.00

HUMAN RESOURCES EMPLOYMENT SCREENING

Employment Screening	Price
Employment Credit Report	\$16.50
Comprehensive Employment Criminal Report Comprehensive Description: SSN trace to retrieve address history of the applicant for the last 7 years. This product is court fee inclusive. Criminal record search includes all United States Counties Sex offender, all U.S. county Department of Corrections, except for 10 counties in New York. Additionally, it covers 100% of counties nationally based on 7-year address history, except Kentucky and 10 counties in NY.	\$29.95

EMPLOYMENT MOTOR VEHICLE REPORTS / DRIVING RECORDS	Price
Maryland Same Day	\$24.00
Wyoming Same Day	\$14.00
Wisconsin Same Day	\$16.00
West Virginia Same Day	\$18.00
Washington 5 Year Employment: Same Day	\$22.00
Virginia Same Day	\$16.00
Vermont Same Day	\$26.00
Utah Same Day	\$20.00
Texas 5 year Employment: Same Day	\$17.00
Tennessee Monthly Database Same Day	\$12.50
Tennessee Same Day	\$16.50

South Dakota Same Day	\$14.00
South Carolina 10 Year: Same Day	\$17.00
South Carolina 3 Year: Same Day	\$16.00
Rhode Island Same Day	\$29.00
Pennsylvania Same Day	\$24.00
Oregon Employment: Same Day	\$21.00
Oklahoma Same Day	\$37.00
Ohio Monthly Database Same Day	\$12.00
Ohio Same Day	\$12.00
North Dakota Same Day	\$12.00
North Carolina 7 Year: Same Day	\$19.00
North Carolina 3 year: Same Day	\$17.00
New York	\$16.00

Same Day	
New Mexico Same Day	\$14.00
New Jersey Same Day	\$19.00
New Hampshire Same Day	\$20.00
Nevada Same Day	\$15.00
Nebraska Same Day	\$12.00
Montana Same Day	\$15.00
Missouri Next Day	\$14.00
Mississippi Same Day	\$23.00
Minnesota Database Same Day	\$12.50
Minnesota CDL Same Day	\$15.00
Michigan Same Day	\$17.00
Massachusetts 3-year: Same Day	\$17.00

Maine Same Day	\$16.00
Louisiana Same Day	\$25.00
Kentucky Same Day	\$15.00
Kansas Same Day	\$18.00
Iowa Same Day	\$18.00
Indiana Same Day	\$17.00
Illinois Same Day	\$21.00
Idaho Same Day	\$18.00
Hawaii Next Day	\$32.00
Georgia 7?year: Same Day	\$17.00
Georgia 3?year: Same Day	\$15.00
Florida Complete: Same Day	\$19.00

Florida 7?year: Same Day	\$21.00
Florida 3?year: Same Day	\$17.00
District of Columbia Same Day	\$22.00
Delaware Same Day	\$34.00
Connecticut Same Day	\$27.00
Colorado Same Day	\$12.00
California Same Day	\$12.00
Arkansas Employment: Same Day	\$22.00
Arizona 5 year Employment: Next Day	\$15.50
Arizona 5 year Employment: Same Day	\$17.00
Alaska Next Day	\$14.00
Alabama Same Day	\$19.00